

# Community Health Needs Assessment Implementation Strategies

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UCHEALTH

## Overview

- Each licensed tax-exempt 501(c)(3) hospital must:
  - Conduct a community health needs assessment (CHNA) that takes into account input from a broad range of interests in the community every 3 years
  - Adopt an implementation strategy to address significant health needs identified through CHNA
- UC hospitals are developing strategies to address highest priority health needs identified in 2019 CHNAs
- Top health needs and each UC hospital's programs, resources and collaborations committed to address those needs follow

# UC San Diego Health: Implementation Strategy

| <i>Priority Needs</i>                               | <b>Access</b>   | <b>Aging Concerns</b>  | <b>Behavioral Health</b>  | <b>Cancer</b>   |
|---|---|--|---|---|
| <i>Objective</i>                                    | Increase access to care & reduce impact of chronic disease  | Address conditions that predominantly affect seniors   | Reduce barriers to care and underlying social determinants  | Drive insight on care disparities & supportive services; broaden communities served   |
| <i>Strategies &amp; Implementation Capabilities</i> | <ul style="list-style-type: none"> <li>Partnerships with FQHCs</li> <li>Integrate student access &amp; needs (EMR &amp; campus sites)</li> <li>Student-run community free clinics</li> <li>Financial assistance / uncompensated care</li> <li>Community organization sponsorships</li> <li>Telemedicine</li> <li>Clinical Network Expansion</li> <li>Expanded access to clinical trials and research studies</li> </ul> | <ul style="list-style-type: none"> <li>Geriatric Emergency Department</li> <li>Memory Disorders Clinic</li> <li>Alzheimer's Disease Research Center</li> <li>Senior Behavioral Health Program</li> <li>Progress towards achieving IHI's Age Friendly Health System status</li> </ul> | <ul style="list-style-type: none"> <li>Potential partnership with SD County on new care models, inpatient services &amp; workforce training</li> <li>Psych. Emergency Response Team &amp; Crises Service Support</li> <li>Partnerships with Substance Abuse Facilities (McAlister Institute)</li> </ul> | <ul style="list-style-type: none"> <li>Continue Hillcrest cancer service expansion &amp; broaden geographic network</li> <li>Cancer Disparities Research Ctr.</li> <li>Patient &amp; Family Resource Ctr.</li> <li>Cancer Patient Nutrition Courses</li> <li>Cancer Patient Navigation</li> <li>Underserved Community Cancer Prevention &amp; Screening Programs</li> </ul> |

# UCI Health: Implementation Strategy

| Health Need                                     | Programs/Other Efforts/Resources   |  | Collaborators  |
|---|--|--|--|
| <b>Mental Health and Substance Abuse/Misuse</b> | <ul style="list-style-type: none"> <li>Provide community education on mental health topics</li> <li>Increase inpatient access for adolescents</li> </ul>                                     | <ul style="list-style-type: none"> <li>Communicate to service area residents how to access healthcare coverage options and mental healthcare services</li> </ul>   | <ul style="list-style-type: none"> <li>BeWellOC which is a transformative initiative bringing together public, private, academic and faith-based organizations in Orange County.</li> </ul>  |
| <b>Cancer</b>                                   | <ul style="list-style-type: none"> <li>Increase cancer prevention for lung, cervical and colorectal cancers</li> <li>Promote quality cancer care from screening through treatment</li> </ul> | <ul style="list-style-type: none"> <li>Increase public awareness of cancer prevention</li> </ul>   | <ul style="list-style-type: none"> <li>American Cancer Society, Chao Family Comprehensive Cancer Center, Orange County Cancer Coalition, Susan G. Komen Breast Cancer Foundation and the UCI Family Health Center</li> </ul>           |
| <b>Access to Healthcare</b>                     | <ul style="list-style-type: none"> <li>Operate and expand the UCI Family Health Center, a federally qualified Health Center in Anaheim and Santa Ana</li> </ul>                              | <ul style="list-style-type: none"> <li>Explore new healthcare access points for the underserved</li> <li>Reduce the percentage of residents who delay obtaining needed medical care</li> </ul>             | <ul style="list-style-type: none"> <li>Cal Optima, County of Orange, UCI Family Health Center, other healthcare providers</li> </ul>   |
| <b>Overweight and Obesity/Chronic Illness</b>   | <ul style="list-style-type: none"> <li>Provide adult and pediatric weight management, a pediatric fitness clinic and healthy cooking classes at UCI Family Health Clinic</li> </ul>          | <ul style="list-style-type: none"> <li>Distribute fresh produce at the UCI Health Family Health Center</li> <li>Provide support groups to assist those with chronic diseases and their families</li> </ul> | <ul style="list-style-type: none"> <li>Alliance for a Healthy OC, American Diabetes Association, American Heart Association, CalOptima OC Food Access Coalition, Orange County Health Care Agency, UCI Family Health Center</li> </ul> |

## UCLA Health: Implementation Strategy

Ronald Reagan UCLA Medical Center; UCLA Medical Center, Santa Monica & Resnick Neuropsychiatric Hospital at UCLA

| Health Need and Goal/<br>Anticipated Impact   | Programs/Other Efforts/Resources  |  | Collaborators   |
|---|---|--|---|
| Reduce impact of <b>heart disease</b> and increase focus on prevention, treatment, and support                | <ul style="list-style-type: none"> <li>• American Heart Association</li> </ul>  | <ul style="list-style-type: none"> <li>• Intensive Cardiac Rehabilitation, also known as the UCLA Ornish Lifestyle Medicine™ program</li> </ul>  | <ul style="list-style-type: none"> <li>• American Heart Association</li> <li>• UCLA and non-UCLA outpatient cardiology clinics</li> </ul>   |
| Increase access to <b>mental health care</b> services and resources   | <ul style="list-style-type: none"> <li>• CAN REACH (Early Childhood Partial Hospitalization Program)</li> <li>• Didi Hirsch's Suicide Prevention Team clinical partnership</li> <li>• Family Development Program</li> <li>• Families OverComing Under Stress</li> <li>• Strategies for Enhancing Early Developmental Success</li> </ul> | <ul style="list-style-type: none"> <li>• Support to Reunite, Involve, and Value Each Other</li> <li>• UCLA-DMH Prevention Center of Excellence</li> <li>• UCLA-DMH Public Mental Health Partnership</li> <li>• UCLA/VA Veteran Family Wellness Center</li> </ul> | <ul style="list-style-type: none"> <li>• Academic &amp; non-profit research orgs</li> <li>• Community providers</li> <li>• David Geffen School of Medicine at UCLA</li> <li>• Foundations</li> <li>• LA County Dept of Mental Health</li> <li>• UCLA Semel Institute</li> <li>• Veteran service organizations</li> <li>• Social services organizations</li> </ul> |
| Reduce impact of <b>being overweight and obesity</b> and increase focus on prevention, treatment, and support | <ul style="list-style-type: none"> <li>• Stay Active and Independent for Life Senior Exercise Class</li> <li>• UCLA Diabetes Prevention Program</li> <li>• UCLA Health Sports Performance powered by Exos</li> </ul>  | <ul style="list-style-type: none"> <li>• UCLA Health Sound Body Sound Mind</li> <li>• UCLA Santa Monica Diabetes Center</li> </ul>   | <ul style="list-style-type: none"> <li>• American Diabetes Association</li> <li>• David Geffen School of Medicine at UCLA</li> <li>• LAUSD and other local schools</li> <li>• UCLA Health internal programs</li> </ul>  |

## UCLA Health: Implementation Strategy

### Ronald Reagan UCLA Medical Center; UCLA Medical Center, Santa Monica & Resnick Neuropsychiatric Hospital at UCLA

| Health Need and Goal/<br>Anticipated Impact                         | Programs/Other Efforts/Resources   |  | Collaborators  |
|---|--|--|--|
| Increase <u>access to health care</u> for the medically underserved | <ul style="list-style-type: none"> <li>• Advance Care Planning for the Homeless</li> <li>• Care Harbor Los Angeles</li> <li>• Community Programs and Events</li> <li>• Community-based nursing home care</li> <li>• Harbor-UCLA Medical Center</li> <li>• Kershaw’s Challenge Back to School Bash</li> <li>• L.A. Care Health Plan</li> <li>• LA Human Rights Initiative</li> <li>• Olive-View UCLA Medical Center</li> <li>• The Rape Treatment Center</li> <li>• UCLA Care Coordination and Clinical Social Work Support Groups</li> </ul> | <ul style="list-style-type: none"> <li>• UCLA Health 50 Plus</li> <li>• UCLA Health Community Flu Shot Clinics</li> <li>• UCLA Health Operation Mend</li> <li>• UCLA Health Urgent Care Centers</li> <li>• UCLA Mobile Eye Clinic</li> <li>• UCLA Mobile Stroke Program</li> <li>• Venice Family Clinic</li> <li>• Walk with a Doc</li> <li>• West Los Angeles VA Medical Center</li> <li>• Workshops at The People Concern and annual flu clinic</li> </ul> | <ul style="list-style-type: none"> <li>• Academic medical centers</li> <li>• Churches</li> <li>• Disease-related associations</li> <li>• Health plans</li> <li>• Health services organizations</li> <li>• Local governments, police and fire departments</li> <li>• Schools</li> <li>• Shopping malls</li> <li>• Social services organizations</li> <li>• Sports team foundations</li> <li>• UCLA campus schools and programs</li> <li>• UCLA Center for the Health Sciences</li> <li>• UCLA Health internal programs</li> </ul> |

# UCSF Health: Implementation Strategy

## UCSF Medical Center & Langley Porter Psychiatric Hospitals

| Needs Addressed   | Initiatives   | Outcomes   |
|---|---|--|
| Foundational Issues <ul style="list-style-type: none"> <li>• Racial Health Inequities</li> <li>• Poverty</li> </ul>   | Anchor Institution Initiative<br>(collaborators: Community Benefits Offices, public sector, business sector and other health systems)                             | Reduce health inequities through workforce development, procurement and community investment             |
| Food Security   | Food Security Task Force and EatSF<br>(collaborators: philanthropy, public sector and nonprofits)   | Pregnant Medi-Cal women are food secure<br>Increase access to fresh fruit and vegetable in San Francisco |
| Housing Security  | Benioff Homelessness and Housing Initiative<br>(collaborators: philanthropy, Community Benefits Offices, public sector/local government)                          | <b>Develop, disseminate and advocate for</b> evidence-based solutions to prevent and end homelessness    |
| <ul style="list-style-type: none"> <li>• Social, Emotional and Behavioral Health</li> <li>• Access to Care</li> </ul> | Behavioral Health and Homelessness in San Francisco Report (collaborators: philanthropy, Community Benefits Offices, public sector, local health systems of care) | Improve system coordination, enhance access to treatment and increase community engagement               |

# UCSF Health: Implementation Strategy

## UCSF Benioff Children’s Hospital—Oakland

| Needs Addressed                 | Initiatives/Programs   | Outcomes  |
|---------------------------------|--|---|
| Mental Health                   | <ul style="list-style-type: none"> <li>Behavioral telehealth</li> <li>Screening for <b>Adverse Childhood Experience (ACE)</b></li> </ul> | <ul style="list-style-type: none"> <li>Initiation of warm line</li> <li>Universal ACE screening in primary care.</li> </ul>                                 |
| Healthcare Access/Delivery      | <ul style="list-style-type: none"> <li>Center of Excellence in Child Health and Wellbeing</li> </ul>                                     | <ul style="list-style-type: none"> <li>Institutionalize best practices and research for immigrant children</li> </ul>                                       |
| Diet, Nutrition and Food Access | <ul style="list-style-type: none"> <li>Food as Medicine</li> </ul>   | <ul style="list-style-type: none"> <li>Screening for food insecurity; development of <b>Food Pharmacies</b></li> </ul>                                      |
| Economic Security and Housing   | <ul style="list-style-type: none"> <li>Brilliant Baby</li> <li>FINDconnect</li> </ul>  | <ul style="list-style-type: none"> <li>Refer newborns in poverty for free college savings accounts; refer for housing assistance via FINDconnect</li> </ul> |



# UC Davis Health: *Draft* Implementation Strategy

| Health Need  | Programs/Other Efforts/Resources  |  | Collaborators   |
|--|---|--|---|
| <b>ACCESS TO QUALITY PRIMARY CARE HEALTH SERVICES</b>            | <ul style="list-style-type: none"> <li>Expand primary services for underserved and vulnerable community members</li> </ul>  | <ul style="list-style-type: none"> <li>Expand partnerships with Federally Qualified Health Centers and explore new collaborations with other community clinics</li> </ul>  | <ul style="list-style-type: none"> <li>Sacramento County Health Center, OneCommunity Health, Sacramento Native American Health Center, CommuniCare</li> </ul>                       |
| <b>ACCESS TO MENTAL, BEHAVIORAL AND SUBSTANCE ABUSE SERVICES</b> | <ul style="list-style-type: none"> <li>Provide support for the Interim Care Program (ICP), a program that provides respite care, case management, and other services for homeless patients discharged from hospitals</li> </ul> | <ul style="list-style-type: none"> <li>Explore new ways to provide case management and other needed services for homeless individuals</li> <li>Enhance care coordination, reduce emergency room use, and improve housing outcomes</li> </ul> | <ul style="list-style-type: none"> <li>Sutter Health, Dignity Health, Kaiser Permanente, Salvation Army, Volunteers of America, WellSpace Health</li> </ul>                         |
| <b>SYSTEM NAVIGATION</b>   | <ul style="list-style-type: none"> <li>Provide navigation services in the hospital</li> <li>Increase support for referral and navigation services in the community</li> </ul>   | <ul style="list-style-type: none"> <li>Expand patient navigation services for community members seeking health care, social, and other support services</li> </ul>   | <ul style="list-style-type: none"> <li>Hope Cooperative, Sacramento Covered, HealthNet, River City Medical Group</li> </ul>   |
| <b>INJURY AND DISEASE PREVENTION AND MANAGEMENT</b>              | <ul style="list-style-type: none"> <li>Increase cancer prevention of and screening for breast, cervical, and colorectal cancers for communities experiencing health disparities</li> </ul>                                      | <ul style="list-style-type: none"> <li>Increase public awareness of cancer prevention and screening</li> </ul>   | <ul style="list-style-type: none"> <li>HALO Clinic, American Cancer Society, Cancer Care Network, Asian American Network of for Cancer Awareness, Research, and Training</li> </ul> |