

# Community Benefit and Impact, UC Health

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# Overview

- UC Health and each of the UC health systems is proud to be actively involved in advancing health and health care throughout the state of California and beyond.
- The UC Medical Centers prepared this Community Benefit Report in accordance with the IRS instructions for Form 990 Schedule H and nationally accepted guidelines in order to provide transparency regarding the significant community benefits they provide and to facilitate benchmarking these investments with other tax-exempt, academic medical centers.
- However, the information in this report is for the activities and programs accounted for within the UC Medical Centers *only*.
  - The University of California also operates 19 health professional schools that provide many substantive benefits to communities throughout the state and beyond.
  - In the future, UC Health plans to include data regarding the community benefits provided through the health professional schools in the annual Community Benefits Report as well.

# Community Benefit Activities

Category	Definition and Description
Financial Assistance	<p>Free or discounted health services provided to persons who meet the organization's criteria for financial assistance (as specified in a Financial Assistance Policy) and are thereby deemed unable to pay for all or a portion of the services. Financial assistance does not include self-pay discounts, prompt pay discounts, contractual allowances, and bad debt.</p> <p>Financial assistance is reported based on cost – not the amount of gross patient charges forgiven.</p>
Medicaid	<p>The United States health program for individuals and families with low incomes and resources.</p> <p>Medicaid (Medi-Cal) community benefits are reported as the difference between the cost of care and reimbursement. Net community benefits thus are the loss incurred by the UC Medical Centers in providing access to care for Medi-Cal recipients.</p>
Other Means-tested Government programs	<p>Government sponsored health programs where eligibility for benefits or coverage is determined by income and/or assets (e.g., county indigent care programs).</p>
Health Professions Education	<p>Educational programs that result in a degree, certificate, or training that is necessary to be licensed to practice as a health professional, as required by state law; or continuing education that is necessary to retain state license or certification by a board in the individual's health profession specialty.</p> <p>Expenses incurred by the UC Medical Centers in educating interns and residents, medical students, and allied health professionals are reported in this category.</p>
Subsidized Health Services	<p>Clinical services provided despite a financial loss to the organization because they are needed to assure access to care for members of the community.</p> <p>The financial loss is measured net of any financial assistance and Medicaid losses to avoid double counting.</p>
Research	<p>Any study or investigation that receives funding from a tax-exempt or governmental entity of which the goal is to generate generalizable knowledge that is made available to the public.</p> <p>Research (e.g., clinical trials) funded by for-profit entities is not reportable as community benefit on Schedule H.</p>
Cash and In-Kind Contributions for Community Benefit	<p>Contributions made by the organization to support community benefits provided by other organizations.</p>

## UC MEDICAL CENTERS COMMUNITY BENEFITS

This section provides information regarding community benefits provided by University of California Medical Centers (“UC Medical Centers”) in Fiscal Year 2019. The table contains estimated net community benefits provided by the UC Medical Centers in Fiscal Year 2019.

### UC Medical Centers Net Community Benefits, Year Ended June 30, 2019 (in thousands of dollars)

Community Benefits (\$000s)	UC Davis	UC Irvine	UC San Diego	UCLA	UCSF	UC Medical Centers
<b>Net community benefit expenses</b>						
Financial Assistance (charity care)	\$ 3,988	\$ 9,590	\$ 23,127	\$ 5,830	\$ 17,033	\$ 59,568
Medicaid	40,808	109,145	139,873	185,653	444,774	920,254
Other means tested government programs	(181)	382	(14)	-	-	187
Community health improvement services	6,553	56	217	3,071	13,702	23,598
Health professions education	56,898	36,149	43,054	76,364	67,665	280,130
Subsidized health services	-	2,600	1,997	7,369	5,214	17,180
Research	28,622	-	-	8,000	47,875	84,496
Cash and in-kind contributions	6,269	-	178	2,649	-	9,097
Net community benefit expenses	142,957	157,922	208,432	288,936	596,264	1,394,511
Medicare	165,197	106,280	269,293	277,242	596,227	1,414,238
Community benefits with Medicare	308,154	264,202	477,725	566,177	1,192,491	2,808,749
<b>Total operating expenses</b>	<b>\$ 2,411,433</b>	<b>\$ 1,339,874</b>	<b>\$ 2,332,809</b>	<b>\$ 2,942,691</b>	<b>\$ 5,059,118</b>	<b>\$ 14,085,925</b>
<b>Community benefits as % of expenses</b>						
Net community benefit expenses	5.9%	11.8%	8.9%	9.8%	11.8%	9.9%
Medicare	6.9%	7.9%	11.5%	9.4%	11.8%	10.0%
Community benefits with Medicare	12.8%	19.7%	20.5%	19.2%	23.6%	19.9%

In total, the UC Medical Centers provided \$1.4 billion in net community benefits.

- Total (gross) community benefit expenses were \$4.2 billion.
- Direct offsetting revenue (e.g., Medi-Cal reimbursement and Medicare reimbursement for direct graduate medical education costs) totaled \$2.8 billion.

# Overview - UC Davis Health

Community Benefits	Total Community Benefit Expense (\$000s)	Direct Offsetting Revenue (\$000s)	Net Community Benefit Expense (\$000s)
Financial assistance (charity care)	\$3,988		\$3,988
Medicaid	\$559,716	\$518,908	\$40,808
Other means tested government programs	\$691	\$872	
Community health improvement services	\$6,553		\$6,553
Health professions education	\$69,869	\$12,971	\$56,898
Subsidized health service			
Research	\$28,622		\$28,622
Cash and in-kind contributions	\$6,269		\$6,269
<b>Total community benefit expenses</b>	<b>\$675,708</b>	<b>\$532,751</b>	<b>\$142,957</b>
Medicare	\$ 711,615	\$546,418	\$165,197
<b>Community benefits with Medicare</b>	<b>\$ 1,387,323</b>	<b>\$1,079,169</b>	<b>\$308,154</b>
<b>Total operating expenses</b>			<b>\$2,411,433</b>

Please note: The numbers represented are only from the UC Medical Centers.

UC HEALTH

## UC Davis Trauma Prevention Helmet Safety Program

- The UC Davis Trauma Prevention Program partners with schools and community centers to provide helmet safety education and free bicycle helmets to children in the Sacramento Region.
- Using a model of community empowerment, our program establishes Helmet Safety Centers at partner sites and trains school staff and community volunteers on head injury prevention, helmet safety and proper helmet fit.
- In 2019, our helmet safety program maintained active partnerships with 6 organizations and distributed 305 free helmets to children in the community.



## UC Davis Trauma Prevention Car Seat Safety Program

- The UC Davis community car seat program provides free car seats to low income and underserved families in the Sacramento Region. Our free bilingual car seat classes and car seat inspections are open to all members of the community.
- The UC Davis Trauma Prevention program partners with community organizations to reach the most vulnerable and underserved populations with free car seat safety education and resources.
- In 2019, our car seat program educated 522 caregivers and distributed 405 free car seats to underserved families.





# UC Davis Interim Care Program, (ICP)

- Founded in 2005, and now with two locations in Sacramento, the Interim Care Program serves people who lack housing and who are well enough for hospital discharge, but still need a safe, supportive space for recuperation.
- Interim Care Program (ICP), a respite care program offered through a collaboration between UC Davis Health, other regional health systems, Volunteers of America, the Salvation Army, and WellSpace Health, a Federally Qualified Health Center (FQHC).
- The program is one of only a few of its kind in the nation.



UC HEALTH

# Overview - UCLA Health

Ronald Reagan UCLA Medical Center; UCLA Medical Center, Santa Monica & Resnick Neuropsychiatric Hospital at UCLA

Community Benefits	Total Community Benefit Expense (\$000s)	Direct Offsetting Revenue (\$000s)	Net Community Benefit Expense (\$000s)
Financial assistance(charity care)	\$5,830		\$5,830
Medicaid	\$497,175	\$311,522	\$185,653
Other means tested government programs			
Community health improvement Services	\$3,676	\$606	\$3,071
Health professions education	\$100,335	\$23,971	\$76,364
Subsidized health service	\$24,005	\$16,636	\$7,369
Research	\$8,000		\$8,000
Cash and in-kind contributions	\$2,649		\$2,649
<b>Total community benefit expenses</b>	<b>\$\$641,671</b>	<b>\$352,735</b>	<b>\$288,936</b>
Medicare	\$855,823	\$578,581	\$277,242
<b>Community benefits with Medicare</b>	<b>\$1,497,493</b>	<b>\$931,316</b>	<b>\$566,177</b>
<b>Total operating expenses</b>			<b>\$2,942,691</b>

Please note: The numbers represented are only from the UC Medical Centers.

UC HEALTH



# UCLA Care Harbor

## One weekend, thousands of healthier lives

Each year since 2009, UCLA Health physicians, dentists, nurses, ophthalmologists, students, and staff provide free care to some of the most vulnerable people in Los Angeles as part of the Care Harbor clinic.

During the October 2018 three-day clinic at The Reef in downtown L.A., a record 257 volunteers performed dental work; conducted vision and health screenings; gave immunizations; and treated patients with high blood pressure, diabetes, thyroid disease and other health conditions.

After treatment, attendees needing follow-up care were referred to low- or no-cost health care services. The event was a defining experience for some attendees and staff and an affirming occasion for everyone.

## The front lines of health care for the homeless

For the first time, one full day of the three-day Care Harbor clinic was devoted to 1,000 homeless individuals, who were transported to the event from shelters. Some, arriving ill at the event, required urgent care. Dentistry volunteers extracted infected teeth, and eye specialists handed out glasses to those needing simple vision correction.

**“Being homeless, it’s difficult to find resources to obtain health care. I appreciate the help [from UCLA Health physicians, clinicians and staff]. I feel they’re helping out people that really need it.”**

**— Daniel Palacios**

***Age 21, Care Harbor patient***



UC HEALTH

# UCLA Health Rape Treatment Center

UCLA Medical Center, Santa Monica, is one of a few hospitals in Los Angeles offering state-of-the-art sexual assault services and education through a multi-faceted Rape Treatment Center (RTC). Their teams of health care providers specifically trained in treatment, support and advocacy provide the full range of emergency services, free of charge, on a 24-hour basis. During the period of July 2018 through June 2019, 1,339 sexual assault victims were treated.

RTC services include comprehensive medical care, psychological counseling, critical forensic examinations and evidentiary assistance. Companionship and advocacy are provided to patients throughout the examination, interview and treatment process. The mission is to ease a life-defining trauma while delivering targeted, effective care. Los Angeles area hospitals routinely transfer sexual assault patients to the RTC from their emergency departments so they may benefit from these comprehensive services.

In a drive to educate middle school, high school and college students, the highest risk age groups for rape, sexual assault and peer sexual harassment, RTC staff provide prevention education programs at schools and community centers, reaching 16,671 students during the 2018 – 2019 academic year.

To strengthen the treatment that victims receive wherever they need it, RTC offers free training to victim service providers — police, medical personnel, mental health professionals, teachers and community health workers. RTC training programs were provided to 1,888 victim service providers during the most recently tabulated year.

In 2018, the RTC sponsored The Clothesline Project to promote sexual assault awareness. The project featured a display of more than 150 T-shirts created by sexual-assault survivors or their loved ones as a voice against violence. Founded in 1990, The Clothesline Project is a national initiative to raise awareness of the many issues still remaining in communities across the country.



UC HEALTH

# Overview - UC Irvine Health

Community Benefits	Total Community Benefit Expense (\$000s)	Direct Offsetting Revenue (\$000s)	Net Community Benefit Expense (\$000s)
Financial assistance (charity care)	\$9,590		\$9,590
Medicaid	\$398,754	\$289,609	\$109,145
Other means tested government programs	\$2,165	\$1,783	\$382
Community health improvement services	\$56		\$56
Health professions education	\$42,846	\$6,696	\$36,149
Subsidized health service	\$12,803	\$10,203	\$2,600
Research			
Cash and in-kind contributions			
<b>Total community benefit expenses</b>	\$466,213	\$308,291	\$157,922
Medicare	\$429,407	\$323,127	\$106,280
<b>Community benefits with Medicare</b>	\$895,620	\$631,418	\$264,202
<b>Total operating expenses</b>			<b>\$1,339,874</b>

Please note: The numbers represented are only from the UC Medical Centers.

UC HEALTH

# UCI Student Clinic at Orange County Rescue Mission

- Since 2015, Under the supervision of Dr. Dow, there is a student-run UC Irvine Outreach Clinic at the Village of Hope, at the Orange County Rescue Mission in Tustin. Dr. Dow and the students spend Saturday mornings caring for the uninsured.
- “The students wanted to start a clinic of their own where they can treat patients – not just screen them for diseases,” Dr. Dow says. “They’re not only getting early clinical training, they’re seeing the plight of the poor and getting motivated to contribute to their care throughout their career.”
- The program started in Santa Ana in 2010.





# UCI Family Health Center

- Serves the underserved community in Santa Ana, Anaheim and the surrounding areas
- Provides a food pantry for the residents and patients
- A Federal Qualified Health Center for over 20 years
- Provides UCI Medical Residents an opportunity to practice their chosen profession



# Overview – UC San Diego Health

Community Benefits	Total Community Benefit Expense (\$000s)	Direct Offsetting Revenue (\$000s)	Net Community Benefit Expense (\$000s)
Financial assistance (charity care)	\$23,127		\$23,127
Medicaid	\$639,587	\$499,714	\$139,873
Other means tested government programs	\$146	\$160	\$14
Community health improvement services	\$217		\$217
Health professions education	\$52,996	\$9,942	\$43,054
Subsidized health service	\$1,997		\$1,997
Research			
Cash and in-kind contributions	\$178		\$178
<b>Total community benefit expenses</b>	<b>\$718,249</b>	<b>\$509,817</b>	<b>\$208,432</b>
Medicare	\$778,863	\$509,570	\$269,293
<b>Community benefits with Medicare</b>	<b>\$1,497,112</b>	<b>\$1,019,387</b>	<b>\$477,725</b>
<b>Total operating expenses</b>			<b>\$2,332,809</b>

Please note: The numbers represented are only from the UC Medical Centers.

UC HEALTH



# UC San Diego Student-Run Free Clinic Project

The UC San Diego Student-Run Free Clinic Project began in 1997 with one site in the basement of a church in Pacific Beach, where an excellent program Harvest for the Hungry, was already working with the street homeless. Now there are five sites, including three community churches, an inner-city school, and Veteran's Village and are open somewhere on each day of the week for medical and/or dental services. This program is possible because of remarkable long-standing community partners.

In addition to providing comprehensive medical services--primary care and twenty outpatient specialty services the Student-Run Free Clinics provide dental, pharmacy, mental health, social services, health counseling & education, promotoras, healthy food, as well as an affiliated acupuncture clinic, legal clinic and additional social and community service referrals. Together with our partners, we address healthcare needs of 2,000 plus patients a year at no cost to the patient, provide 28,000 monthly prescriptions free, and provide immunizations.

More than 250 medical students and 125 pharmacy students as well as faculty from around the country are trained in underserved community-based healthcare, each year through our program. We have demonstrated the efficacy of our model and have been honored to see its implementation elsewhere around the nation.



## UC HEALTH

# UC San Diego Shiley EyeMobile for Children

Preschool children with vision problems can quickly fall behind in social and learning skills due to improper eye-brain development. For almost 20 full years, Physicians from UC San Diego health and Shiley Eye Center provide vision screening and ophthalmic care services to more than 235,000 preschoolers. In 2019, 1,200 pairs of prescription were provided to children. The Eyemobile visits schools around the County and beyond. More than 5,800 calls were made to parents, teachers and school staff to coordinate care for amblyopia/blindness risk. 70% of low-income preschool children in San Diego County are reached. The UC San Diego Shiley EyeMobile for Children is a model program and has been expanded to UC Irvine as well, with oversight from our UC San Diego experts.



UC HEALTH

# Overview- UCSF Health

Community Benefits	Total Community Benefit Expense (\$000s)	Direct Offsetting Revenue (\$000s)	Net Community Benefit Expense (\$000s)
Financial assistance (charity care)	\$17,033		\$17,033
Medicaid	\$1,495,651	\$1,050,876	\$444,774
Other means tested government programs			
Community health improvement services	\$27,019	\$13,317	\$13,702
Health professions education	\$85,551	\$17,887	\$67,665
Subsidized health service	\$11,094	\$5,880	\$5,214
Research	\$68,079	\$20,204	\$47,875
Cash and in-kind contributions			
<b>Total community benefit expenses</b>	<b>\$1,704,427</b>	<b>\$1,108,163</b>	<b>\$596,264</b>
Medicare	\$1,395,969	\$799,742	\$596,227
<b>Community benefits with Medicare</b>	<b>\$3,100,396</b>	<b>\$1,907,905</b>	<b>\$1,192,491</b>
<b>Total operating expenses</b>			<b>\$5,059,118</b>

Please note: The numbers represented are only from the UC Medical Centers.

UC HEALTH



# UCSF Benioff Children's Hospital Oakland: School- based Clinics

UCSF Benioff Children's Hospital Oakland operates two school-linked health clinics as part of its federally qualified health center.

The Chappell-Hayes Health Center is located in West Oakland at the site of McClymonds High School. The Youth Uprising/Castlemont Health Center is located next to Castlemont High School in East Oakland.

The two school-based sites operate in conjunction with the Oakland Unified School District and the Alameda County Health Care Services Agency. These pioneering clinics serve as national models for full-service, school-based primary care centers that integrate behavioral health services to promote adolescent development and wellness.



UC HEALTH

# UCSF Anchor Institution Initiative

The goal of the UCSF Anchor Institution Initiative is for UCSF and community partners to collaborate to increase the economic security and opportunity for under-resourced populations in the San Francisco Bay Area by leveraging UCSF's workforce development, procurement and community investment resources. This is an innovative approach to help promote health equity in the communities we serve.

We focus efforts in geographic communities surrounding UCSF campuses, especially those most economically under-resourced.

We collaborate with a broad set of stakeholders, including workforce development community based organizations, community development organizations, diverse chambers of commerce, unified school district, philanthropy and the public sector to name a few.

Although there is a national anchor movement, this initiative is the first of its kind in the UC system.

