

The Regents of the University of California

COMMITTEE ON HEALTH SERVICES

September 14, 2011

The Committee on Health Services met on the above date at UCSF–Mission Bay Community Center, San Francisco.

Members present: Regents De La Peña, Island, Johnson, Makarechian, Mireles, Pattiz, Pelliccioni, and Zettel; Ex officio members Gould, Lansing, and Yudof; Advisory member Anderson; Staff Advisor Herbert

In attendance: Regents Blum, Crane, Hallett, Kieffer, Marcus, Newsom, Reiss, Ruiz, Schilling, Varner, and Wachter, Regents-designate Rubenstein and Stein, Faculty Representative Powell, Secretary and Chief of Staff Kelman, Associate Secretary Shaw, General Counsel Robinson, Chief Investment Officer Berggren, Provost Pitts, Executive Vice President Brostrom, Chief Financial Officer Taylor, Senior Vice Presidents Dooley and Stobo, Vice Presidents Beckwith, Darling, Duckett, Lenz, and Sakaki, Chancellors Birgeneau, Block, Desmond-Hellmann, Drake, Fox, Katehi, Leland, White, and Yang, and Recording Secretary McCarthy

The meeting convened at 10:20 a.m. with Committee Chair De La Peña presiding.

1. APPROVAL OF MINUTES OF PREVIOUS MEETING

Upon motion duly made and seconded, the minutes of the meeting of July 13, 2011 were approved.

2. UNIVERSITY OF CALIFORNIA STUDENT HEALTH AND COUNSELING CENTERS

[Background material was mailed to Regents in advance of the meeting, and a copy is on file in the Office of the Secretary and Chief of Staff.]

Committee Chair De La Peña noted that this item is a high priority, since the health of UC's students is important to the University, and that he had asked Senior Vice President Stobo and Chief Risk Officer Grace Crickette to conduct a thorough review of the student health centers.

Dr. Stobo recounted that, at the prior Regents' meeting, Committee on Finance Chair Varner had asked the Committee on Health Services to oversee an independent, objective review of the student health services provided by UC, particularly in the areas of accreditation, the process of privileging, processes involved in the provision of care, business models, and risk. To this end, Marsh USA, Inc., a company with significant

experience in the areas of both student health services and risk management, was retained to conduct the review.

Dr. Stobo reported that the group has made three-day on-site visits to three campuses: Berkeley, UCLA, and UC Santa Cruz. Ms. Crickette and the team of approximately six people from Marsh are on-site for the entire three days; Regent De La Peña or Dr. Stobo are on-site for the opening and closing sessions. Three additional visits are scheduled before the November Regents' meeting. At this point, the group is gathering information; Dr. Stobo anticipated that a summary of the group's findings and recommendations would be presented at the November meeting.

Ms. Crickette assured the Regents that areas for improvement were being addressed immediately with the student health center teams.

Regent Ruiz commented that he was pleased that this review was underway since student health is such an important concern. Chief Financial Officer Taylor thanked Ms. Crickette for her efforts to bring best practices to the student health centers to improve the quality of service to students.

In response to a question from Regent Varner, Dr. Stobo stated that the review would cover training procedures for those delivering student health care. He commented that the current review was an excellent opportunity to enhance the quality of services by providing additional training, particularly in the areas of privileging and credentialing.

Committee Chair De La Peña stated that the Committee's goal is to make sure that the student health centers offer care equal in quality to that of UC's medical centers.

Regent Zettel reported a parent comment regarding the excellence of the mental health care at UC Berkeley. Dr. Stobo confirmed that mental health care is an important aspect of the overall health care provided by the student health centers and would be part of the current review. Mr. Taylor added that some additional financial resources have become available for student mental health services.

Chairman Lansing thanked Committee Chair De La Peña and the review team for their efforts.

The meeting adjourned at 10:25 a.m.

Attest:

Secretary and Chief of Staff